

## IT Outsourcing

IT can make or break a business.

Systems are critical. Outsourcing creates opportunities — focus, quality, and efficiency. It creates new risks — costs, confusion, complexity.

We have the experience. Technology, novel software, and telecoms systems. Industries including the most highly regulated — financial services, pharmaceuticals. Business and government.

Controlling risk. Strategic guidance. Designing watertight agreements. Regulation, tax, privacy, data security, people. Managing relationships, change control, and renegotiation.

Global. Multidisciplinary. Practical.

Hogan Lovells. Source success.

### Representative experience

Advised a top online bank on IT outsourcing, which resulted in the replatforming of the bank's core technology program.

Advised a European construction company on four IT and telecom outsourcing projects, including advising on data privacy issues from 10 Hogan Lovells offices.

Advising the American Red Cross on the outsourcing of steady-state and emergency call center services that are employed in the event of mass emergencies.

### Contacts

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### Practices

Complex Contracting

IT Law

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### Industries

Technology and  
Telecoms

Advising a global financial services company on the renegotiation of its agreement with a bank, under which it provides outsourced, trade-related services.

## Latest thinking and events

### Press Releases

Hogan Lovells launches artificial intelligence-based EBA Outsourcing Solution

### Webinar

EBA Outsourcing Guidelines: What you need to know

### Publications

New MAS Outsourcing Guidelines important changes for financial institutions and insurers in Singapore

### Hogan Lovells Publications

Brexit Effect Note: the legal Implications behind the headlines