

Mark Aengenheister

Director

London

Biography

Mark is a highly skilled programme manager with over 20 years' experience. He manages complex regulatory, remediation and operational programmes and is equally experienced at bringing efficiency to smaller projects. Mark has worked with consultancy firms, for major banks and as an independent consultant. His understanding of the regulatory context and the operational, systems and governance constraints within which clients operate enables him to work collaboratively with client teams and to think creatively to find solutions for keeping projects on track and propose alternative approaches if needed.

Mark's clients range from large retail and investment banks to high growth start-ups. Although Mark has worked mostly in the financial services sector, his experience is readily transferable to other regulated sectors.

Representative experience

Managing the legal and consulting deliverables on a programme for setting up a new retail digital bank and liaising with the bank's delivery, legal and consulting teams

Managing the set-up of an outsourced legal delivery function and advising high growth start-ups on efficiency in the legal and compliance teams



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Practices

Financial Services

Financial Services Regulatory
Consulting

Hogan Lovells Solutions

Industries

Financial Institutions

Areas of focus

Remediation

Compliance Effectiveness

Compliance Readiness

Complaints Management

Regulatory Due Diligence

UK Retail Bank Programme lead for delivery of remediation activities, working with regulators and nominated representatives

Legal & Regulatory lead for setting up new US based entities to support business growth for UK payments firm

Business Readiness and Implementation lead for major system re-platforming

Latest thinking and events

■ News

- UK FCA consults on changes to create stronger framework to support borrowers in financial difficulty

■ News

- UK FCA overdrafts remedies: Positive findings tempered by cost of living and upcoming Consumer Duty

■ News

- Learning from Silicon Valley Bank

■ News

- UK Consumer Duty: Key considerations to ensure positive Consumer Support outcomes

■ News

- UK Financial Services Regulatory Initiatives Forum publishes sixth edition of Grid

■ News

- Financial Institutions Horizons 2023